

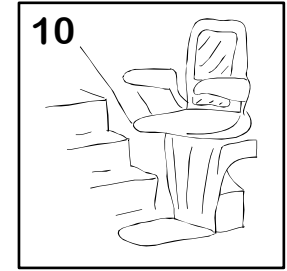
This is one of 18 leaflets in the "WiseBuy" series to enable people to choose the right product for easier living. The titles include:

- 1 *Choosing an Armchair*
- 2 *Choosing a Bath with a Door*
- 3 *Choosing a Bathlift*
- 4 *Choosing a Commode*
- 5 *Choosing an Electric Bed*
- 6 *Choosing an Electric Wheelchair*
- 7 *Buying by Mail Order*
- 8 *Choosing a Riser Recliner*
- 9 *Choosing a Scooter*
- 10 *Choosing a Stairlift*
- 11 *Choosing a Walking Stick*
- 12 *Choosing a Wheelchair*
- 13 *Choosing a Wheeled Walker*
- 14 *Choosing a Mattress*
- 15 *Choosing a Social Alarm*
- 16 *Choosing Grab Rails*
- 17 *Avoid Slips and Trips*
- 18 *Choosing a Power Pack*

Large Print Versions Available on Request

~ For more information contact your local ~
Disabled Living Centre via Assist UK : **0870 770 2866**
Citizens Advice Bureau : **see local phone directory**
Trading Standards Dept. : **0870 872 9000**
Social Services Dept. : **see local phone directory**

Copyright © Disabled Living, Manchester, SLH.
Web License - 3ec825347375d48b0cb7502b67b3fa3f



Rise above the rest...

... read our useful information guide
before you buy a **Stairlift**



Disabled Living
Redbank House
4 St Chad's Street
Manchester M8 8QA
Telephone: 08707 601580
Web: www.disabledliving.co.uk
E-mail: info@disabledliving.co.uk



Produced and Distributed by:
Assist UK (formerly DLCC)
Telephone: 0870 770 2866
Textphone: 0870 770 5813
Web site: www.assist-uk.org

Copyright owned by:
Disabled Living, Manchester
08707 601580
www.disabledliving.co.uk



Can you say YES to these questions?

- Are you aware that you can apply for a Disabled Facilities Grant from Social Services? YES
[]
- Have you talked to family, friends or an Occupational Therapist, based at your local social services dept? YES
[]
- Is a stairlift really for you? People with poor balance, epilepsy, dizzy spells or wheelchair users may want to look at alternatives. YES
[]
- Can you bend your knees well? Most people need stairs to be 750mm wide to be comfortable. Has the salesperson measured you and the stairlift? YES
[]
- Have you see and tried the stairlift? YES
[]
- Have you contacted more than one company? YES
[]
- Will you be able to fold up the stairlift if necessary? Sometimes the footrest is difficult to reach. YES
[]
- Have you tried different controls? Press button, joystick and remote control are available. YES
[]
- Will your future needs be met by the stairlift you buy? YES
[]
- Who will fit the lift? Are they registered with a professional body? YES
[]
- Does the salesperson's company make the lift? Are spare parts easily available for repairs and is the company willing to service the lift? YES
[]
- Is the repair department staffed 24hours a day and can faults be diagnosed over the phone? This may save the need for a callout YES
[]

Can the supplier provide a rental or monthly payment scheme, if that is what you want? YES
[]

Will the company buy the stairlift back? If so, get this in writing YES
[]

COULD YOU ANSWER 'YES' TO ALL THE QUESTIONS?

**IF NOT TELEPHONE OUR INDEPENDENT HELPLINE ON
08707 601580**

Useful tips to help YOU decide

- Stairlifts do not go right over the top landing. You might need a swivel seat
- The stairlift should conform to BS5776 to meet current safety standards
- Stairlifts can be battery or mains operated. Don't forget that batteries need charging and replacing occasionally
- £250 would be a high figure cost for the annual maintenance
- If the salesperson gets you to sign a contract, do they offer a cooling-off period in case you change your mind? Get this in writing!

**New straight stairlifts start
Around £1,500
Reconditioned models can start
Around £900
(Sept 2005)**

Assist UK is the national network for advice on independent living equipment where anyone having difficulty with everyday tasks can get advice, information and try out a wide range of products and solutions.

**To find your nearest centre call us now on 0870 770 2866
(Textphone 0870 770 5813)**