

# Annual Report

## 2018 – 2019



**Disabled Living**  
Practical solutions supporting disabled adults, children & older people

Registered Charity No: 224742

# Our Mission & Vision

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## **Our Mission is...**

To be the leading voluntary organisation in the North West providing advice and information about assistive technology (equipment and products) to help disabled and older people make more informed choices which enables easier, safer and more independent living.

## **Our Vision is...**

To work for a society where disabled people and their families and carers can achieve optimum independence and self determination.

# President's Message

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2019 is my 13th year as the President of Disabled Living. Luckily I am not superstitious... although, looking at the cover of the latest Kidz to Adultz Magazine and the incredible work that the patron of Brainwave, Olly Murs has been doing – as well as scaling over 50metres into the clouds above the O2 Arena got me thinking! Do you reckon that Debra and Carmel may be considering trading me in for a much younger model?!

Over the past 13 years we have worked together to achieve so much – developing our 'Centre of Excellence for Assistive Technology' in Worsley, refurbishing Redbank House, adding Kidz to Adultz South, Middle, Scotland and Wales & West to Kidz to Adultz North. The incredible development of technology over this time has helped us to help people in so many ways. However, we mustn't forget the importance and reassurance of person to person contact and sharing experiences. The fact that NHS is providing less and less equipment makes our work more and more important, both for kids and adults. Our Kidz to Adultz exhibitions allow us to spread vital information. Online is great, but being able to see and explore new equipment is inspirational and encouraging. Maybe we should go on tour... it works for Olly Murs!



*Kui Man Gerry Yeung OBE DL  
President*

# Chairman's Message

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For several years, Disabled Living have been able to report strong financial performances in most operational areas. It is therefore disappointing to have to report a deficit in the latest audited accounts. However, the robust financial controls and disciplines within the organisation, established over many years, ensures the loss can be absorbed and not have a detrimental impact on Disabled Living.

While a loss is never a good thing to report, it has resulted in a detailed examination of all areas of the charity.



Encouragingly costs remain under control and are within budget. The challenge is to increase both our traditional sources of income and continually look for new income streams. The danger of course is that our core services can suffer as the team strive for new opportunities. We are mindful of the risk and will ensure that income growth is controlled and achievable and will not impact on the requirements of the users of the services we provide. The past 6 months has seen substantial investment in technology, something that has been required for a long time and would not have been possible without the financial success of previous years. The investment will not only result in efficiency gains in all departments, but also enable us to react quickly to information requests, which in turn should generate additional income. I have been involved with Disabled Living for over 12 years and I have seen many changes over that time. I am sure there will be many more over the next year and beyond. We will always challenge and review what we do, to ensure we do not revert to the time when our existence was threatened. This year, we have looked at the workings of the Board of Trustees. I always ask all stakeholders of Disabled Living to consider becoming a trustee and this year is no exception. We have actively embarked on a recruitment campaign and can hopefully bring onto the Board some fresh, dynamic individuals who can add value to Disabled Living and assist Debra Evans and her team. As always, I must thank Debra and all the team for their enthusiasm, commitment and dedication over the past 12 months. Lloyd Piggott, our professional advisors, continue to guide us with their expertise and our trustees, who give up a lot of their time and provide invaluable assistance to Debra, must be thanked too. In summary, a challenging past year, with some disappointments, all of which we will accept, learn from and move forward, ensuring the invaluable services we offer to our users does not deteriorate.

*Dean Styger FCMA  
Chairman*



# Chief Executive's Report

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The team have had another busy year, continuing to develop existing services and initiating new partnerships. There have been several projects which we anticipated would have generated income within this financial year, but unfortunately due to delays from the partner organisations these contracts did not come to fruition this year, resulting in reporting a deficit. This is extremely frustrating as the allocation of staff resources do not reflect the income achieved. However, we are confident the contracts will commence in the new financial year.



This year, the Managers have spent time evaluating their services and consulting with stakeholders to explore if and how we should deliver services differently in the future. This exercise has highlighted many opportunities to work more flexibly and consider how we best use staff resources to make our services more accessible to a wider audience. We have implemented new processes, invested in IT packages and discussed our strategic direction in preparation for developing a new business plan.

Over the last few years there has been numerous conversations to consider if Disabled Living would benefit from a name change. Some people who contact us think we are a care home. Others, don't contact us because they think we only support people with a disability, when the fact is we can help so many people who may have long term health conditions or who are just finding it harder to be as independent as they use to be. Earlier in the year, we once again consulted with our stakeholders and held a workshop to consider views from staff and trustees, with the conclusion being we keep the name, Disabled Living for now. We raise the profile of the organisation and ensure there is future consideration to what could be another significant milestone in Disabled Living's history and as such this will be a point of exploration in our shortly to be updated business plan.

We have so many talented, knowledgeable and experienced staff members who we want to nurture and provide them with the support to continue their ongoing professional development. It is important we have the right staff, sat in the right seats on the 'Disabled Living Bus', in order to be innovative, expand our offer and remain financially stable. I welcome ideas and suggestions and with the support of Tangent Training who provide our staff development programme, we hopefully will turn these ideas into reality. We have identified, there would be distinct advantages of having a dedicated marketing team and we hope to instigate this as soon as possible.

I would like to take this opportunity to thank all the staff, trustees, our partners and volunteers for the support they have given over the past year.

*Debra Evans*  
*Chief Executive*

# Disabled Living's Statistics

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**We reached 428,166 people**

**8,498 people have used our helpline & assessment services**

**We have a database of 109,000+ contacts**

## Website

**362,770 views**

### Traffic

- 44% organic
- 51% direct
- 14% referral

## Kidz to Adultz Exhibitions & Magazine

- 11,316 visitors
- Almost 563 exhibitors
- Kidz to Adultz Magazine - hard copy distribution of 14,000 (3,500 per event)
- Email circulation of 87,500 per edition

## Supplier Directory

**53,413 views**

- 39% increase
- Suppliers reporting the Supplier Directory as a repeat referral platform

## Social Media

**53,413 views**

- We have 21,550 social media followers collectively across Facebook, Twitter, Instagram and LinkedIn

## E-newsletters & Bulletins

- All of the newsletters and bulletins highlight aspects of our services and link to the website
- Monthly reach over 93,327 - continually expanding

## Blogs

- We have been awarded 'Top 10 UK Disability Blogger'
- Blog views increased by 167% as we launched our increased social media campaign

# Equipz

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## **Providing advice and information about equipment is at the heart of Disabled Living's charitable objectives.**

There has been a noticeable change this year in how clients engage with our services. An increasing number of people are making the initial contact by email, when in previous years it has been via the helpline. Further analysis identifies emails are being sent in the evening or weekend, when they know Disabled Living services are not immediately available. Therefore, if a significant number of people are not expecting an immediate reply, this may be a factor in how we deliver and develop our services for the future.

Our team pride themselves on offering a holistic assessment, with support, guidance and comprehensive information to enable our clients to make informed choices.

The Equipment Showroom at the Disabled Living Centre is regularly in use to provide quite complex assessments. Having such a vast area to assess and demonstrate equipment can provide a unique opportunity for a client to try expensive equipment that it would not be possible to demonstrate in their home environment. The logistics of co-ordinating several company representatives with client availability is time consuming, but people will travel a significant distance to take advantage of our valuable resource.

The vast majority of the enquiries relate to equipment provision or purchase, and as such it is essential we continue to develop our links with manufacturers and suppliers to offer clients a comprehensive service and resource. Our web based retail partner, Complete Care Network continues to increase their range of assistive technology products and we try to raise an awareness of those that are more unusual via social media and our publications.

This year we have highlighted products for Mother's Day, Father's Day and suggestions for Christmas presents. Ableworld provide the on-site shop at the Disabled Living Centre which gets busier year on year. The vast majority of customers are from the local area and once introduced return regularly.

We continue to develop our online Supplier Directory to ensure people throughout the UK have as much information about potential suppliers as possible, enabling them to make an informed choice.



This year we have introduced the option for companies to upload equipment brochures, demonstration videos and a wide range of useful information. We will invest in the development of the directory over the coming year to ensure the resource is easier to navigate, more accessible and has a wider range of suppliers.

# Equipz



Until now, the concentration for directory entries has been on equipment suppliers. However, as a signposting organisation it is crucial we also have information about other organisations, funding, housing, employment... the list is endless.

Disabled Living's monthly newsletters and e-bulletins are emailed to over 93,000 people who are on our database. With a wide array of information about our services, those from other organisations, new products and articles, the circulation is increasing and people are acknowledging how useful this resource is to them.



In order to offer our clients flexible options for equipment assessments, the team continue to develop RROTA (Remote Real-Time Occupational Therapy Assessment), with an evidence based model used to form the assessment interface now in place, this aids the Occupational Therapist performing the assessment to undertake an evidence based, robust assessment. Whilst RROTA is not yet in the public domain, individuals who have seen and been made aware of the App remain extremely excited and interested at the prospect of being able to work differently with innovative smarter technology to support clients in their own home. Our partners on this project are Manchester Metropolitan University, Salford University, Chris Harris Consulting and Trustech.



# Bladder & Bowel UK

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**Bladder and Bowel UK (BBUK) is the only charitable service supporting adults and children with bladder and bowel problems.**

This year, the BBUK team comprising specialist nurses and knowledgeable information co-ordinators has provided information and advice to people throughout the UK. The demands on the service have increased rapidly, and so has the complexity of advice requested. Not only does the team provide support to the general public, but also to health and social care professionals.

All the members of the team have their own speciality – products, paediatrics, bladder and bowel health in adults. If you combine this specialist knowledge, with that of the wider Disabled Living team of allied healthcare professionals, there is no other organisation in the UK that can provide such a comprehensive service to support people with bladder and bowel problems.

Individuals can develop continence problems as a consequence of other medical conditions such as dementia, spinal injuries and multiple sclerosis, therefore it is essential we work with organisations who support these client groups, so a holistic service is provided. The team have been working with the Northern Care Alliance NHS, which includes Bury and Rochdale, North Manchester, Oldham and Salford trusts to support people who have had a Stroke. BBUK were asked to be the patient representative organisation and provide specialist nurse input to the meetings. This work has included advising on treatment and management pathways, improving access to services for those affected by stroke and to support healthcare professionals to explore future training needs.

Our work to offer advice and support to the general public is central to our charitable objectives and is tailored to the individual.

In addition, we provide a wide range of services to health and social care professionals who, in turn disseminate the information and knowledge they have gained to their clients. This ensures even people who do not contact the BBUK service directly, benefit from the teams' expertise.



The team are great believers in celebrating good practice, which they do by inviting entries to the Enuresis and Bowel Care Awards. The entries increase year on year. These awards encourage local services to showcase good practice.

There are three annual events organised by the BBUK team which continue to reach maximum numbers and this year was no exception. The Paediatric and Bowel Care Special Interest Groups and the National Continence Symposium attracted delegates from all over the UK, and one from a little further afield – South Africa.

Seminars are delivered by speakers who are experts in their field and accompanied by an extensive company exhibition.



# Bladder & Bowel UK

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The excellent feedback we receive year on year from delegates suggests the team should consider how to expand the events to make them more accessible to a wider audience.

The BBUK staff are acknowledged nationally and internationally for their work, and as such are in high demand to work with like-minded professionals in government departments and influential organisations to affect change at a local level. They work with a wide range of groups including the NHS Business Services Authority and Clinical Evaluation team, providing expert input and advice on continence product provision to the NHS (supply chain), the APPG (All Party Parliamentary Group) for Continence Care, a group with representatives including MPs, clinicians and industry, the PCF (Paediatric Continence Forum), the Urology Trade Association and the AHMPA (Absorbent Hygiene Product Manufacturers Association). Our work with NICE, NHS England and the RCN continues.

Working with industry is essential to the development and showcasing of new products and highlighting how these may improve the patient journey and experience.

The team have worked with many companies on a range of diverse projects including writing clinical content for patient leaflets, devising training programmes, chairing events and recruiting people for research programmes.

In addition, they are members of the expert panel for the talkhealth online forums, which provide the public with the opportunity to interact with clinicians to consult on medical issues. A further project to highlight, is that with Ferring Pharmaceuticals. This project was initiated after identifying children and young people with bedwetting and constipation were not receiving appropriate care and NHS resources were not being used cost effectively. This was highlighted as attendance at A&E and referrals to secondary care were increasing. With a grant from Ferring Pharmaceuticals for the last three years, the team have worked to develop or re-design services for the management of these children. This has resulted in providing support to over 50 services in the UK. We are now in the early stages of a further project with Ferring to raise the awareness adult nocturia, which has involved the team writing clinical scripts, recruiting and interviewing members of the public and the production of a short video.

This year we launched our own BBUK 'Just Can't Wait' card. This free card is available for people who have a medical condition and need to access a toilet urgently. The 'Just Can't Wait' scheme is nationally recognised and provides discreet access in some shops or venues that do not have public toilets.



# Training

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## **Disabled Living is recognised nationally from their accredited training programmes.**

'In the Dock', our successful workshop was launched in October 2018. Led by Manchester Solicitor Sarah Jones alongside Elizabeth Hallows, this workshop focuses on recordkeeping and experience in a court room. Healthcare workers are often intimidated by the prospect of being questioned in court with people assuming they can be sued personally. 'In the Dock' helps to reassure the experience need not be as frightening as once thought, if the correct procedures are followed and we take responsibility for improving our record keeping.



Delegates work on a real-life case involving healthcare professionals posing as different members of the parties involved. During the day each group is 'invited' into THE DOCK to either give evidence or cross examine a witness. The feedback from the workshops delivered over the past year has been extremely positive and has led to local authorities making multiple bookings. Workshops planned for 2019/20 continue to be in high demand which may result in additional sessions being arranged.

The Trusted Assessor course has been successfully delivered by Disabled Living for over 10 years. We strive to keep our delivery current and relevant and this year is no exception. We have introduced an

interactive workbook to accompany the course which the delegates can take with them for future reference.

This course continues to be in high demand with plans to develop the content further to support statutory sector service delivery.

The Disabled Living Trusted Assessor's USP is the delivery of a diverse selection of personal experiences.



This section of the course is delivered by a member of the team with personal experience of living as a wheelchair user and giving a unique perspective into disability and the impact on a person's independence. His relaxed and informal delivery offers delegates the opportunity to discuss openly without judgement the social model of disability and the change in people's perceptions of disability over the years. This year Manchester City Council re-structured their learning and events team who are responsible for workforce development. As a consequence, any organisation who provide training to the council were required to submit an application via their tendering process. We were delighted to be awarded a place on the framework, which now enables the team to submit tenders for a wide range of training opportunities.

# Training

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Significant emphasis was placed on the social value an organisation can offer alongside the actual training to be delivered. Disabled Living was able to demonstrate this quite clearly.

We do anticipate all local authorities will use a similar method to procure training in the future. We have entered into a new venture in collaboration with Innovue, to provide online training. This training option is by no means intended to replace face-to-face training of which Disabled Living is an advocate, but to use the suite of courses offered by Innovue to compliment our existing training portfolio. It is important we consider alternative learning styles which may appeal to a wider range of delegates.

Another new course developed this year was at the request of The Foreign Office, no less! How to Conduct an Access Audit.

There is a 'services' team at the Foreign Office who may be called to visit and give advice to any of our Embassies around the globe, so the course content was devised to consider a wide range of disabilities and the implementation of access in buildings which may have restrictions due to historic significance.





# Kidz to Adultz Exhibitions

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**The Kidz to Adultz Exhibitions are collectively the largest FREE UK events totally dedicated to children and young adults up to 25 years with disabilities and additional needs, their parents, carers and the professionals who support them.**

What a year we have had! The Kidz to Adultz exhibitions just go from strength to strength as the brand is not only recognised nationally, but internationally. The team have had a busy year implementing the expansion of the events and initiating new projects.



The year kicked off by relocating the Kidz to Adultz South event to a new venue – The Farnborough International Exhibition & Conference Centre. We have been waiting for this fabulous centre to be built for several years in order to accommodate the ever-increasing number of visitors and exhibitors from all over the South of England who want to be part of the Kidz to Adultz experience. In July, we were able to bring an exhibition to the South West of England - Kidz to Adultz Wales & West. We held the event at Thornbury Leisure Centre in South Gloucestershire to ensure people in Somerset, Devon, Cornwall, Wiltshire and South Wales would have the opportunity to view and try the most up to date equipment like people in other areas of the UK. Kidz to Adultz North, our flagship exhibition at EventCity in Manchester was amazing and like all our other events continues to expand. Each year we increase the size of our exhibition space by a few hundred square meters and this year was no exception.

We dedicated over 7,000sqm to this event and welcomed 170 exhibitors and 4,075 visitors - this was our largest and busiest event to date! The day was a hive of activity and alongside the exhibition and seminars, visitors were encouraged to join in with some of the activities on offer, including a series of fun, practical workshops using creative arts, dance and drama.

The workshops were delivered by the team from TripleC and offered our young visitors taster sessions in new activities. Cherylee Houston a founder member of TripleC, known to many as Izzy Armstrong from Coronation Street was there to encourage people to participate in the drama sessions. Monique Jarrett, a National Amateur Class Wheelchair Dancer amazed many with her moves and left one little girl saying her dancing with Monique was brilliant!



The highlight of the year was without doubt, celebrating 10 fantastic years of our Kidz to Adultz Middle exhibitions! Established in 2009, we have welcomed 25,565 visitors through the doors of the Ricoh Arena in Coventry.



# Kidz to Adultz Exhibitions

The event has doubled in size with visitors (parents, carers and professionals) travelling primarily within two hours radius of the venue. It is a remarkable achievement that the Kidz to Adultz exhibitions continue to grow year on year and one we are extremely proud of.



Throughout the year there has been a notable increase in exhibitors with an interest in inaccessible holidays and specifically those with an interest in accessible air travel. Through our links with QEF Accessible Aviation, we have been delighted to have experts from several airports including Manchester, Heathrow, Edinburgh and Bristol, together with representatives from Omniserve exhibit at our events. When we established the Kidz exhibitions back in 2001, the young visitors who came along as babies and young children are now adults. We are delighted they still come to our events, however, their needs are very different now. Therefore, we must develop what we offer to young adults as our focus expands to supports those 0-25 years.



2018 saw the launch of the new Kidz to Adultz Magazine. The first issue, printed to coincide with our Kidz to Adultz North exhibition was distributed in hard copy to 3,500 people and then in email format to over 93,000 contacts on our database. We were inundated with contributions for articles and advertisements which is understandable as the magazine is also available to download from the website increasing the reach even further. It is our aim to disseminate the magazine far and wide ensuring the excellent content and useful information is accessible to people who cannot attend the Kidz to Adultz exhibitions.

**11,316**

Visitors

**563**

Exhibitors

**2852**

Seminar attendees

# Redbank House

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**Redbank House is now well established as a training and meeting venue. Its close proximity to Manchester city centre provides excellent accommodation for companies and organisations bringing people together from all over the UK.**

We have six rooms of varying sizes which can accommodate 2-70 delegates. The rooms are in great demand with regular bookings being taken twelve months in advance. Our clients range from the corporate sector, local authorities, NHS, third sector organisations to training companies and community groups. We have regular returning clients who use the facilities on a monthly basis and have done so for many years. This year we have noticed an increase in clients being introduced to Redbank House via venue finder websites. We are delighted to have welcomed 12,256 people through our doors and the feedback we receive from clients on their experience of using the Redbank House facilities is overwhelmingly rated as excellent.



A new client this year was the charity 'We Mind the Gap' who booked multiple rooms on a weekly basis over a six month period to deliver a unique innovative programme for young care leavers. The course provided social mobility in action, by offering a twelve month holistic programme comprising six months employment followed by six months dedicated support and the lifelong membership to the 'We Mind the Gap family'.

This was the first programme to be held in Manchester and it was a privilege to provide the venue to support the delivery of the course.

The Redbank team got to know the young women really well and were amazed at how their confidence developed during the duration of the course time. A truly remarkable programme which was anticipated to exceed the expectation that 70% of graduates move into full time work or education.



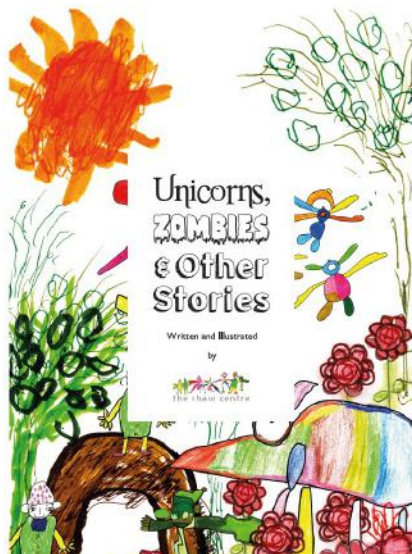
Last year we welcomed new tenants to Redbank House. The Shaw Centre provide day and drop-in services to 111 adults with learning disabilities. They offer a cross section of activities both in the Centre and the community.



# Redbank House

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The group have worked on numerous projects, one in particular to highlight which brought many people through the doors of Redbank House for a book launch. Unicorns, Zombies and Other Stories was written and illustrated by the people who attend The Shaw Centre.



The Sensurround rooms continue to provide a unique sensory experience for our clients as people visit regularly from the ten boroughs of Greater Manchester. We do have capacity for new clients as we have extended the opening hours to enable young people to come after school.

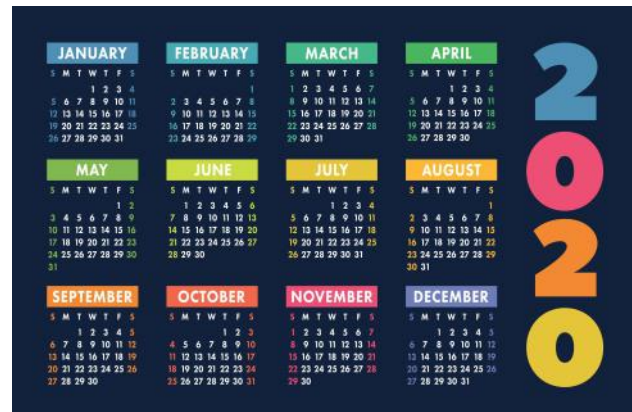
We are delighted to welcome groups of children with their carers during the school holidays who are constantly looking for new stimulating activities delivered in a safe environment.

Disabled Living has had sensory rooms at Redbank House for nearly thirty years and it was welcoming to hear one of the carers who still attends today has been bringing, her clients since the original rooms were established many years ago.



# Year Ahead

We are very optimistic for the year ahead. In the Chief Executive's introduction, it was highlighted the frustration of spending precious resources on projects which had not come to fruition for a number of reasons in our current year. However, as this report is compiled, only a few weeks into the new financial year, many of these projects have come onboard together with the income we expected last year.



## Our Priorities for 2019/20

- To continue to develop new partnerships for existing services
- Secure funding to develop the RROTA project further
- To consider new ways of working to be more efficient and provide enhanced quality services
- To deliver an additional BBUK Continence Symposium in another part of the country to increase the awareness of our services and support the CPD of health and social care professional who work with people with bladder and bowel problems
- To significantly expand our training remit throughout the UK, based on our training programmes
- To continue to expand the Kidz to Adultz exhibitions with a specific emphasis on transition
- To develop the Kidz to Adultz Magazine and increase the circulation
- To increase room hire and Sensurround visits at Redbank House
- To provide co-ordinated marketing support across the whole organisation
- To develop a new business plan



# Treasurer's Message

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As mentioned by our Chairman in his report, it is disappointing to note a financial deficit in the accounts for the first time in many years.

If we ignore legacies and extraordinary investment income which was received last year, then core income actually increased by c1.8% and it is pleasing to see that income from commercial trading activities and rental of space at Redbank House saw healthy uplifts.

Whilst legacy income is very welcome it cannot be relied upon and this year saw a reduction in legacy receipts of almost £70,000.



## Sources of income can be analysed as follows:-

• Kidz Events	50%
• Training	15%
• Bladder & Bowel UK	11%
• Redbank House	11%
• Legacies	7%
• Disabled Living centre	2%
• Fundraising/Donations/Grants	2%
• Management	2%

In common with all organisations, rising costs are a constant challenge, and overall costs of maintaining charitable activities increased by over 5%, with the result that a deficit of £23,546 was seen.

The charity remains financially robust however, with a net worth of over £1.7M. Whilst most of this figure is seen in the value of the building and other fixed assets, we are debt free and have retained cash balances of over £380,000 at the year end, which serves to increase resilience against the financial risks faced in an increasingly uncertain economic environment.

*Paula Brown*  
*Honorary Treasurer*

# Finance

## Disabled Living

### Consolidated Statement of Financial Activities (Incorporating a Consolidated Income and Expenditure Account) For the year ended 31 March 2019

		Unrestricted Funds	Restricted Funds	Total 2019	Total 2018
Incoming resources	Notes	£	£	£	£
<i>Incoming resources from generated funds:</i>					
Voluntary income	4				
Donations and gifts		10,873	-	10,873	11,371
Legacies		76,574	-	76,574	141,646
Annual appeal		8,584	-	8,584	11,772
Grants		-	29,200	29,200	29,200
Activities for generating funds:	5				
Commercial trading operations		796,058	-	796,058	749,181
Rental income		45,682	-	45,682	30,596
Investment income and interest	6	-	-	-	28,890
<i>Incoming resources from charitable activities:</i>					
Services to people with disabilities	7	190,219	63,333	253,552	291,661
<b>Total incoming resources</b>		<b>1,127,990</b>	<b>92,533</b>	<b>1,220,523</b>	<b>1,294,317</b>
<b>Resources expended</b>					
<i>Cost of generating funds:</i>					
Cost of generating voluntary income	8	26,277	29,200	55,477	55,319
Charitable activities	8	1,066,189	63,333	1,129,522	1,085,796
Governance costs	8	59,070	-	59,070	36,977
<b>Total resources expended</b>		<b>1,151,536</b>	<b>92,533</b>	<b>1,244,069</b>	<b>1,178,092</b>
<b>Net and gross resources before recognised gains</b>		<b>(23,546)</b>	<b>-</b>	<b>(23,546)</b>	<b>116,225</b>
<b>Other recognised gains/(losses)</b>					
Movement on revaluation of investments		-	-	-	(28,510)
Net resources expended before transfers		(23,546)	-	(23,546)	87,715
<b>Net incoming resources</b>		<b>(23,546)</b>	<b>-</b>	<b>(23,546)</b>	<b>87,715</b>
<b>Net movement in funds for the year</b>					
Fund balances brought forward		1,761,847	4,400	1,766,247	1,678,532
Fund balances carried forward	18	1,738,301	4,400	1,742,701	1,766,247

This is an extract from the full accounts, please contact Disabled Living for a full copy, if required.

# Finance

## Disabled Living

### Consolidated Balance Sheet as at 31 March 2019

		2019	2018
	Notes	£	£
<b>FIXED ASSETS</b>			
Investments	11	-	-
Tangible assets	12	1,295,112	1,357,987
		<u>1,295,112</u>	<u>1,357,987</u>
<b>CURRENT ASSETS</b>			
Debtors	13	165,165	322,618
Short term investments		153	153
Cash at bank and in hand		380,698	449,999
		<u>546,016</u>	<u>772,770</u>
<b>CREDITORS:</b>			
<b>Amounts Falling due within one year</b>	14	<u>(98,427)</u>	<u>(364,510)</u>
<b>NET CURRENT ASSETS/(LIABILITIES)</b>		<u>447,589</u>	<u>408,260</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>		<u>1,742,701</u>	<u>1,766,247</u>
<b>NET ASSETS</b>		<u>1,742,701</u>	<u>1,766,247</u>
<b>Income funds</b>			
Restricted funds	16	4,400	4,400
<b>Unrestricted funds:</b>			
Revaluation reserve		580,576	593,478
Other charitable funds	17	1,157,725	1,168,369
		<u>1,742,701</u>	<u>1,766,247</u>

This is an extract from the full accounts, please contact Disabled Living for a full copy, if required.

# Special Thank You

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Throughout the year we have been supported by many friends and colleagues too numerous to mention; but a special thank you must go to:

A Naughton  
Arthur Patchett – Autumn UK  
B Braun  
C Evans  
Sir CDR Rose  
Disabled Living Volunteers (too numerous to mention)  
Elite Dynamics UK Ltd  
Ferring Pharmaceutical  
Ford & Barley Exhibitions  
Gerry Yeung OBE, DL  
GTC Management  
Heritage Lottery Fund  
J.C. Backhouse  
J Howarth  
K Evans  
League of Jewish Women  
Lloyd Piggott Ltd  
Manchester Luncheon Club  
P Webster  
P Robinson  
Rotary Club of Bolton  
Royal Bank of Scotland Employees  
Sambro International  
Slater & Gordon Solicitors

**Disabled Living would like to acknowledge the following, who very kindly specified a bequest to the organisation in their wills:**

J H MacFarlane  
R Baxendale  
R Devereux  
M Ansell  
S Holme  
T H Thomas  
H Wood Pilling

**Disabled Living, Burrows House, 10 Priestley Rd, Wardley Industrial Estate,  
Worsley, Manchester, M28 2LY**

**Tel: 0161 607 8200**

**Email: [info@disabledliving.co.uk](mailto:info@disabledliving.co.uk)**

**Website: [www.disabledliving.co.uk](http://www.disabledliving.co.uk)**

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